

Relish Catering Policies & FAQ

What is Relish?

To “relish” is to enjoy greatly. In that spirit, the Relish Catering Company aims to provide impeccable service, memorable events, and, of course, delicious food!

What types of events does Relish cater?

We cater a large variety of events including celebratory banquets, conferences, board meetings, rehearsal dinners, wedding receptions, awards banquets, and much more.

How much does it cost?

Pricing varies based on the type of service requested. We offer buffet style events, served meals, receptions, deliveries, and more.

Besides the cost of food, what charges can I expect for a catered event?

Typically, there will be charges for the use of our event spaces, linen, delivery fees, extra servers, tech personnel, etc.

Who do I contact about booking an event?

You can reach us by phone at (405) 425-5020 or by email to lisa.yu@oc.edu.

What is required to book the date with you? Is there a deposit?

Please be prepared with the specific date for your event, estimated attendance, and style of service (buffet, served, reception, etc.). Once an event is booked, a pre-payment of 75% is due one week before the event date.

How long have you been in business?

We have been in business for over 15 years. Most of our staff have 20+ years of experience in food service and catering.

Are you insured?

Yes. We are fully insured.

How far in advance should I reserve my date?

In order to secure your preferred date, booking as far in advance as possible is best. We are able to accommodate events with as little as two weeks advance notice if the date is available.

How do I get a quote for my event?

Please contact us by phone at (405) 425-5020 or by email to lisa.yu@oc.edu.

What is included in the price?

Pricing includes the cost of food, service, setup, and cleanup. Additional fees for room rental, linen, and extra personnel may apply.

Do you provide setup and clean-up?

Yes, we provide setup and cleanup for all events.

What is your staff uniform?

Our staff maintains a professional appearance with black shoes, black trousers, and black dress shirts.

Do you offer delivery or drop-off?

Yes, we provide delivery service for any type of event. We offer drop-off service as well as set-up and staffing for off-site events as well.

How far do you travel to cater an event?

We cater within the greater Oklahoma City area.

Are items such as plates, silverware, and chafing racks included in drop-off orders?

If requested, these items can be provided. They are always included in off-site events that we staff and serve.

How many guests can you accommodate?

For events located at our facilities we can accommodate anywhere from 10 to 600 guests. For off-site events, number of guests will be limited to the capacity of the space where the event is being held.

Is there a minimum cost or number of guests?

We require a minimum of 10 guests.

Can I make my own menu or make changes to the menu you gave me?

Our menus are designed to offer best value for each event. Custom menus can be made; however, extra charges may apply.

Can Relish accommodate guests with dietary restrictions?

We are happy to accommodate dietary restrictions for any event. Please be sure to inform us of any restrictions at the time of booking.

Do you provide alcohol?

Our facility is alcohol free. For off-site events, alcohol may be served, but we are not licensed to supply it.

When do I need to get a final guest count to you?

We required a final guest count no later than one week prior to the event.

Am I supposed to tip the event staff?

Tipping is not required or expected for any of our event staff.

Is gratuity included?

Gratuity is not included or expected but is appreciated if the client feels that service is deserving.

What is your cancellation policy?

If cancellation occurs more than 14 days prior to event date, then any pre-payment made shall be refunded and there will be no further charges. If cancellation occurs 7 to 14 days prior to event date, then 50% of total event cost will be due. If cancellation occurs less than 7 days prior to event date, then pre-payment will be forfeited and 100% of final cost will be due.

Do you have an inclement weather policy?

Yes. If client decides to cancel the event due to inclement weather, Relish catering must be notified at least 48 hours prior to event date and time.

